



SODALIS SENIOR LIVING – SODALIS JACKSONVILLE VISITATION POLICY

PLEASE NOTE THAT VISITATION HOURS ARE UNRESTRICTED. If the doors are locked please ring the doorbell and staff will assist you. Doors may be secured but are typically open between 8am and 9pm.

Visitors

Our communities currently have no visitor restrictions.

Visitors might include:

- Visitors must sign in as they enter the community and upon exiting the building.
- Family members and loved ones of residents at the end-of-life, no restrictions of length of time, age or number of visitors;
- Essential Caregivers; any persons the resident elects as well as the following:
 - Total number of visitors may meet or exceed license specific criteria, if applicable per the following:
The right to private and uncensored communication, including, but not limited to receiving and sending unopened correspondence, access to a telephone, visiting with any person of the resident's choice during visiting hours, overnight visitation outside the facility with the family and friends in accordance with facility policies, physician orders, and Title XVIII (Medicare) and Title XIX (Medicaid) of the Social Security Act regulations without the resident's losing his or her bed. In accordance with 400.022(1)(b) and 429.28(1)(d). Florida State Law.
 - Consensual physical contact is allowed between visitors and a resident;
 - Emergency Responders;
 - Persons with legal authority to enter, including:
 - Government personnel performing their official duties, including surveyors whose presence is necessary to ensure the ALF is protecting the health safety of residents and providing appropriate care;
 - Law enforcement officers and;

- Representatives of the Long-term Care Ombudsman’s Office and representatives of Disability Rights; and
- Providers of essential services which include contract doctors, contract nurses, home health and hospice workers, health care professionals, contract professionals, clergy members and spiritual counselors, whose services are necessary to ensure resident health and safety.

This list is not exhaustive. A facility must use its best judgment to determine which persons are “essential” to protect the health and safety of a resident. The Executive Director will be the assigned designee in the community to uphold staff adherence to all visitation policies and procedures, the Health and Wellness Director will act as the second in line to enforce the above policy and procedures.

Regulatory Requirement/References

We adhere to the Florida Statute 408.823 – “No Patient Left Alone Act”

1. End of Life Situations
2. A resident, client, or patient who was living with family before being admitted to the provider’s care is struggling with the change in environment and lack of in-person family support.
3. The resident, client, or patient is making one or more major medical decisions.
4. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
5. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident, client, or patient who used to talk and interact with others is seldom speaking.
7. Rules 7 and 8 don’t apply to our setting they apply to infants and children and are not listed.

Please reference the posted “No Patient Left Alone Act” in each community for further details.

*The policies and procedures may require a visitor to agree in writing to follow our policies and procedures. We may suspend in-person visitation of a specific visitor if the visitor violates policy and procedures.

Activities and Dining

Some examples of visitors joining in activities and dining:

- A small group, such as members from a local club or a group of high school students who volunteer to participate in an activity with residents, such as putting up decorations or putting on a performance.
- Family joining a resident for a meal at an individual family table, are allowed.
- ALF staff taking residents in community buses to an event or an outing.

Memory Care Units and Alzheimer's Certified Units

Infection prevention strategies to prevent the spread of communicable diseases are especially challenging to implement in dedicated memory care units and Alzheimer's certified units where numerous residents with cognitive impairment reside together. These residents can have a challenging time following recommended infection prevention practices.

Changes to resident routines, disruptions in daily schedules, use of unfamiliar equipment, or working with unfamiliar caregivers can lead to fear and anxiety, resulting in increased depression and behavioral changes such as agitation, aggression, or wandering. We follow recommended guidance from the CDC for considerations regarding residents with dementia, in memory care or Alzheimer's certified units.

Salon Services Visitors

Sodalis can allow a salon services visitor (barber, beautician, or cosmetologist providing hair care or personal grooming services to a resident) to enter the facility to provide hair care or personal grooming services.

The salon requirements for salon visits.

- Inform the salon services visitor of applicable policies, procedures, and requirements;
- Maintain documentation of the salon services visitor's agreement to follow policies, procedures and requirements;
- Maintain documentation of the salon services.
- Document the identity of each salon services visitor in the facility's records; authority, that is more restrictive than this rule the community in that area will abide by that rule.

Illness Policies

Residents that become ill may still have visitors of any age, but their visitors will be encouraged to wear PPE. However, it is not mandatory.

Residents, Visitors and Staff regarding COVID-19, FLU, or other infectious diseases.

- Screenings are no longer required for residents, visitors, or staff.
- Residents and staff are asked to report if they feel feverish or have symptoms of respiratory infection. This does not pertain to essential care givers.
- Visitors are asked to not visit if they are not feeling well to protect their loved one from getting sick. This does not pertain to essential care givers.
- If a resident tests positive for an infectious disease, increased infection control measures are implemented according to the CDC tool, as well as Sodalis policies. This does not pertain to essential care givers.
- Residents and visitors are informed of the facility's infection control policies and procedures related to visitation as needed, such as hand washing techniques, PPE procedures, information will be provided at the front desk as needed.
- Handwashing stations or hand sanitizer is available for visitors and residents before and after visits.

Staff

- Staff must always wear proper PPE when caring for residents with infectious diseases per Sodalis infection control policy and procedures. ○ Encourage staff who are ill to stay home Sodalis enforces sick leave policies that do not penalize staff with loss of status, wages, or benefits per company policy.
- Require staff with symptoms of infectious diseases to report sick by phone or other virtual method consistent with facility policy. Per CDC guidance, asymptomatic staff who have higher risk of exposure may not need to be restricted from work. Use of the CDC Risk Assessment tool will be used in certain circumstances.

Vaccinations

- Sodalis will offer a complete series of vaccines for both residents and staff, document each resident's choice to vaccinate or not to vaccinate ("Offer" in this context means to administer, arrange/assist, or educate/give information about recommended vaccines from the CDC for the elderly population in our communities and document the resident's choice to vaccinate or not vaccinate);

- No one is compelled to show proof of or required to get vaccinations/immunizations for Visitors, Residents and/or Staff.

PPE

- PPE is available in areas where care is provided to residents with infectious disease and residents with presumed positive infectious disease.
- A trash can will be near the exit inside the resident room to make it easy for staff to discard PPE prior to exiting the room.
- Visitors will be encouraged to wear PPE during visitation with a resident that has an infectious disease. Information will be provided at the front desk for donning, doffing, and infection control.

Cleaning and Disinfecting

- Increased environmental cleaning by disinfecting all frequently touched surfaces such as doorknobs/handles, elevator buttons, bathroom surfaces/fixtures, remote controls, and wheelchairs/walkers during times of an outbreak.
- EPA grade disinfectants will be used for wipe down and cleaning.
- Supplies for recommended hand hygiene, have alcohol - based hand sanitizer with 60–95 percent alcohol easily accessible, sinks are well stocked with soap and paper towels for hand washing.
- Further Infection control policy and procedures are available at the community for review that cover specific infectious diseases.

Leaving and Returning

- Residents have the right to leave and return to the community for any reason, and the community cannot restrict residents from exercising this right.

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